



PeopleCert Statement on Certification Renewal

In January 2023, PeopleCert introduced a renew by date for all PeopleCert Global Best Practice certifications.

PeopleCert's vision is to be the global leader in exam delivery and certifications of persons. This requires that PeopleCert's certification policies and processes be highly robust, and continually improved. Consistent renewal policies are an important step in this ongoing process.

PeopleCert's 3-year approach to renewal aligns with global market practice and was designed to incorporate feedback from employers. To ensure consistent high standards for all Global Best Practice certifications, we are providing all certification holders, including existing holders, with the option to renew their certifications.

Certification renewal is not mandatory, all PeopleCert achievements (whether renewed or not) will remain visible in candidate accounts; there is no change to the achievement. As before, candidates will be able to access, download and share their certifications even if they are not renewed. Certifications which have passed their renewal date will still be accepted as pre-requisites to take further certifications.

Non-renewed certificates will also continue to be included in PeopleCert's publicly available certification verification services (CVSs), with a notification that such certificates do not align with current PeopleCert certification standards.

To support ongoing professional development, we are offering a choice of renewal routes:

- **Further certification:** Candidates can renew their certification by attending another course and taking an exam within the same product suite before the renew by date.
- **Retake exam:** Candidates can renew their certification by re-taking their original exam before the renew by date.
- **CPD (Continuing Professional Development) points (available from March 2023):** Candidates can renew their certification by collecting and logging CPD points.

Queries regarding certification renewal should be directed to PeopleCert customer support teams who are available 24/7/365 to answer questions about the renewal process.